



Welriet NPC

Proud sponsor of the Lyttelton Sector 4 Police Sub-Forum

Reg No: 2003/019718/08

Room C104B, The Park Shopping Centre, 859 Barnard Street, Elarduspark, 0181

Web: www.lyttelton4.co.za | e-Mail: info@lyttelton4.co.za

Office Tel: 087 265 5080 | Emergency Tel: 071 383 2036 or 071 383 2035

WELRIET NPC STREET GROUP POLICY DOCUMENT

05 /07/2022

GENERAL HOUSE RULES 1-8

1. None of our WhatsApp/ Telegram groups are general chat groups. Our groups are used as a communication channel between the Welriet NPC and the community with the focus on driving initiatives such as keeping our community clean and safe, sharing of information that affects our community in or around your area. If you wish to be part of a general chat group, please join a group that is set up for that purpose. If there is need for a dedicated Welriet chat group, please volunteer to administer it and we will advertise it to the community.
2. The WhatsApp/ Telegram groups are not about individual opinions. Please where possible voice your thoughts only in so far as to have your neighbour's best interests at heart and the above mentioned point.
3. Please consider the effect of your participation on others – nobody wants to have their phone buzz ten times just to see a series of thumbs up icons.
4. Don't start an argument or get drawn into one. It's detrimental to the group's main reason of existence and whether you start an argument or take part in one you will be removed for the sake of either at the discretion of nominated admins.
5. Don't use the group for a one on one conversation, rather WhatsApp the individual directly (You can do this by clicking on the name of the relevant participant and then selecting the appropriate option to "message" that person directly)
6. We assume everyone invited to our groups comes with a willing desire to partake in keeping our **community safe and clean as well as** caring for their neighbours. Please prove us right.

ALLOWABLE CONTENT FOR POSTING BY COMMUNITY MEMBERS

RULES 9-14

7. Genuine warnings and notices of situations and events that may impact the neighbourhood (from water cuts, electricity cuts, to strikes, marches and traffic incidents). If you are unsure of the validity of said incident, please approach your admin first.
8. Community improvement related suggestions that may benefit the neighbourhood now or in the future must be sent directly to your group admin who will in turn raise it to Welriet Directors.
9. **Group specific reporting, please take note on the website of each group's purpose and keep your posts specific to the group. For example a tree that needs to be cut will be posted on the Welriet COT group. A notice of a community market can be posted on the Welriet community group and adverts must be posted on the Welriet Business group.**
10. It is OK to say thank you on the group if someone has done something for you. One thank you from a group member is enough.



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11. **Missing / Lost pets** – Whilst Welriet does not have a group for this there are two groups available in our area, please post lost or missing pets there, those admins are best equipped to assist in spreading the word

ACTIONS THAT WILL LEAD TO YOU BEING REMOVED FROM YOUR GROUP

RULES 15 - 26

12. **NO** posts showing people's faces, car license plates are ever allowed. Forward to your admins to request to verify and we will post for you once verified and **distribute across the community.**
13. **NO** form of discrimination, particularly religious or racial is ever acceptable.
14. **NO** vulgar language, sarcasm, insults or any other disparaging content.
15. **NO** jokes, inspirational images and other such content. Whilst we appreciate it, these groups are by design to alert you, and over time you become accustomed to the additional content and the groups lack the original purpose.
16. **NO** advertising of your business or any other services.
17. **NO** political views at all. Whilst we work in collaboration with Ward councilors, we do not take preference but work with those elected to their positions. Please respect our view and make it yours within our groups.
18. **NO** form of "chain request" – any post that urges you to "pass this message on".
19. **NO** form of hoaxes. It is fairly easy to identify these. Forward to your admins to request to verify and we will post for you once verified and **distribute across the community.**
20. **NO** unsubstantiated warnings / reports. If you have any that you want verified, please send to your admin to verify with LS4 CPF Exco and they will post for you on their groups, once verified and **distribute across the community.**
21. **NO SOCIAL MEDIA (LINKS OR IMAGES)**, relating to Facebook account posts or twitter etc. If you feel you have found something of value please **FORWARD** to your admins to request to verify and we will post for you once verified and **distribute across the community.**
22. Language Policy. We as residents all feel strongly about our cultural identities and this particularly includes language. In Welriet we most likely have a predominance of Afrikaans speaking households. At the same time we do have an increasing number of residents who do not speak Afrikaans. **We therefore urge you to use English as the common language of communication** that is understood by all residents, for the cause of concise communication. If you do post in Afrikaans (or Sepedi, isiZulu or any other of our official languages), **Please consider how it may affect your neighbours and be willing to translate where asked to.**
23. Emergencies – Please do not post emergencies or requests for assistance on the Welriet groups. They are NOT monitored by the emergency number (JOC)

Koos Kruger

Welriet NPC Chairperson